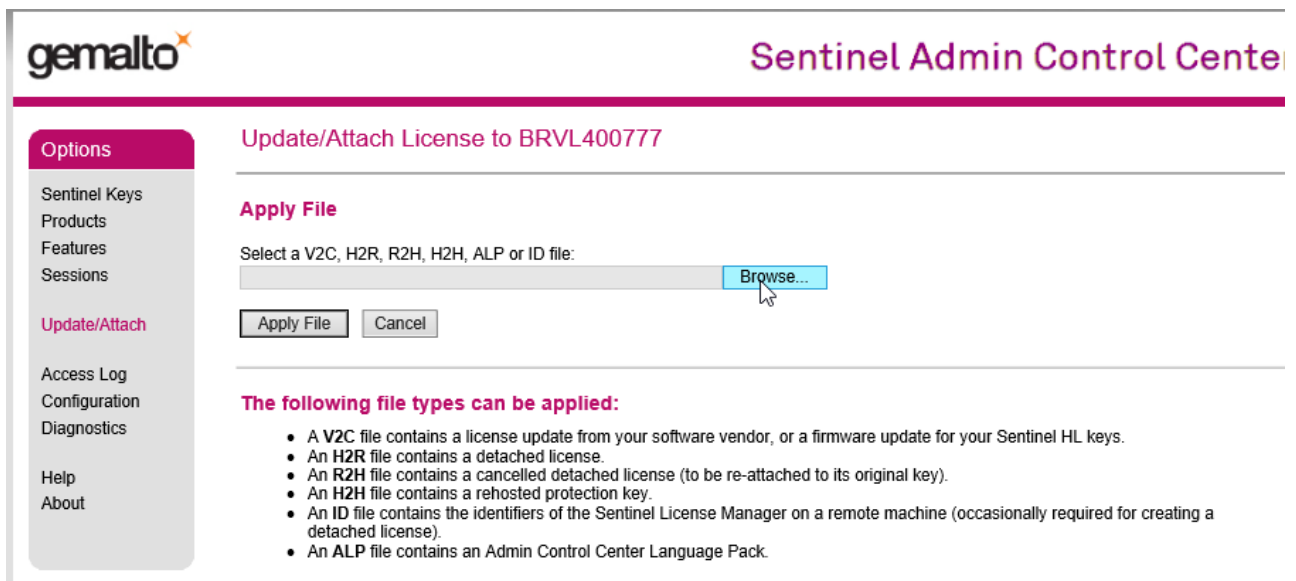# License activation guide

1. Install WindFarmer: Analyst if you have not done so already

2. Ensure you have the correct dongle plugged in to your computer that matches the V2C update file.

3. Open http://localhost:1947/_int_/checkin.html (the Sentinel admin control center)

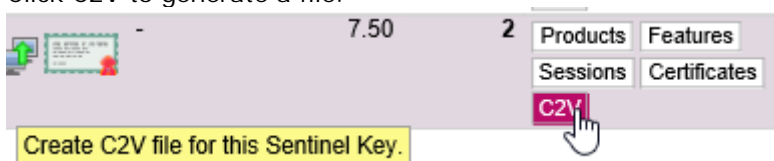4. Browse for the V2C file you have been sent then hit apply

5. The license on the dongle should now be updated – you should be able to open WindFarmer: Analyst.

Troubleshooting

First check that the license number printed on the dongle and the v2c file match.

Should the license update fail the most likely cause is that your license is not in sync with our records. By providing us with a c2v file we can re-synchronise our records then provide a new v2c file to update your license successfully:

1. Insert the dongle in your machine
2. Open http://10.59.203.228:1947/_int_/devices.html
3. Click C2V to generate a file.

4. Click Download C2V
5. Send the C2V file to windfarmer@dnvgl.com and request a new v2c update file.

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